

Can I Change Flights Booked with Chase Ultimate Rewards®? Here's What You Need to Know

Yes — you **can change flights booked with Chase Ultimate Rewards®**, but your ability to modify dates, times, or routes depends on the **airline's fare rules**, ticket type, and whether you booked with **points, cash, or a combination**. Some changes can be made directly online through the Chase portal, while others require contacting **Chase Travel support** for assistance.

1. Check Your Flight's Change Eligibility

Before attempting a modification, review your booking details:

- Airline fare rules (Basic Economy, Main Cabin, Premium, etc.)
- Whether your ticket is refundable or non-refundable
- If points or cash were used
- Any travel credits applied
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Tip: Basic Economy tickets are usually **restricted** and may only allow changes through the airline.

2. How to Change a Flight Online via Chase.com

1. Log in to **Chase.com**
2. Open **Ultimate Rewards®**
3. Select the card used for your booking
4. Click **Travel**
5. Open your itinerary
6. Look for **Change Flight** or **Manage Booking**
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Here, you can choose new dates, times, or routes and instantly see any fare difference.

3. Changing Flights Using the Chase Mobile App

1. Open the Chase app
2. Tap **Ultimate Rewards®**
3. Go to **Travel**
4. Select your booking
5. Tap **Change Trip** or **Manage Trip**
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The app will display allowed modifications, fare differences, and additional points required if applicable.

4. When to Contact Chase Travel Support

You should call Chase Travel support if:

- Your itinerary involves multiple airlines
- Fare rules restrict online changes
- You need guidance on fee waivers or travel credits
- You are making last-minute changes

Chase Travel agents can walk you through the change process and ensure your flight is updated correctly.

5. When to Contact the Airline Directly

Sometimes the airline can handle changes faster, such as:

- When the airline rescheduled your flight
- Weather or operational disruptions
- If the ticket is “airline-managed”

Always check your confirmation — it will indicate whether Chase or the airline manages the change.

6. Potential Costs

- Airline change fees (varies by carrier and fare class)
- Fare differences between the original and new flight
- Service fees depending on booking type

Many U.S. airlines now allow **free changes** on Main Cabin and above fares, meaning you may only pay the fare difference.

Optimized FAQs

Q: Can I change flights booked with points?

Yes — points are adjusted based on the new fare when changes are made.

Q: Can I make last-minute changes?

Yes, if seats are available, but fare differences and restrictions may apply.

Q: Are Basic Economy flights changeable?

Most Basic Economy fares cannot be changed, but some airlines may offer credits or exceptions.

Q: How do I know if Chase or the airline handles my change?

Check your itinerary confirmation — it will specify whether Chase Travel or the airline manages modifications.

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