Can You Change a Chase Travel Booking? Here's the Simple Breakdown

Quick Answer

Yes — most Chase Travel reservations *can* be changed, but it depends on your airline, hotel policy, fare class, and the rules listed in your original confirmation. Some changes require going through Chase Travel support, while others must be handled by the airline or hotel directly. $\| +1 \Rightarrow 855 \Rightarrow 546 \Rightarrow 5045 \text{ or } +1 (866) \Rightarrow 284 \Rightarrow 3014)) \div \|))$

1. When Chase Travel Bookings Are Changeable

You can usually modify your trip when:

- The airline fare allows schedule changes
- You booked a flexible hotel rate
- The ticket isn't Basic Economy
- You're inside the modification window shown in your confirmation
- The provider supports changes for third-party bookings

2. How to Check if Your Booking Can Be Changed

A. On Chase.com

- 1. Log into your Chase account
- 2. Go to **Ultimate Rewards**®
- 3. Select **Travel**
- 4. Open your trip \rightarrow look for **Change/Cancel** options

B. On the Chase Mobile App

- 1. Open the app
- 2. Tap **Travel**
- 3. Select your itinerary
- 4. Look for Modify, Change Flight, or Manage Booking

C. Through Your Confirmation Email

Your email will show:

- Fare rules
- Change deadlines
- Whether Chase or the airline must handle updates
- Additional provider restrictions

3. When You Should Contact Chase Travel

Chase Travel support is the right choice when:

- Your flight was issued through Chase
- You need date or time changes
- Your itinerary has multiple carriers
- The airline requires the original booking source
- You need help understanding fare restrictions

4. When the Provider Can Handle It Faster

You may need to contact the airline or hotel instead if:

- They have already reissued your ticket
- Weather or schedule changes affect your reservation
- A flexible hotel rate allows on-property modifications
- A loyalty number was applied directly

5. Possible Costs for Changing a Booking

Depending on the fare type and travel provider, you may pay:

- Airline change fees (varies by carrier)
- Fare differences
- Hotel penalty fees for late changes
- Service fees depending on booking type

Many U.S. airlines now allow **free changes on Main Cabin and higher fares**, so you may only owe the fare difference.

FAQs

Q: Can I change a Chase Travel flight online?

Yes, if the option appears in the Chase Travel dashboard.

Q: Can I change a Chase booking made with points?

Yes. Refunds usually return as **Ultimate Rewards®** points based on fare rules.

Q: Are Basic Economy tickets changeable?

Usually not. These are the strictest fares.

Q: What if the airline changed my schedule?

You generally qualify for free changes and may handle it through Chase or the airline depending on how the ticket was issued.

If you need help understanding whether your Chase Travel booking can be changed — or you want personalized support — assistance is available.

Call +1-855-546-5045 for guided help with Chase-booked itineraries **Call** +1-855-546-5045 for guided help with Chase-booked itineraries

♦ Or reach support at +1-866-284-3014 for fast trip-change assistance

Get clarity on:

- √ Flight rescheduling
- ✓ Hotel booking changes
- ✓ Point-refund rules
- ✓ Airline policies
- ✓ Fare-restriction explanations