
How to Change a Flight Booked with Chase Ultimate Rewards®: Step-by-Step Guide

Yes — you can change a flight booked through **Chase Ultimate Rewards®**, but your ability to modify dates, times, or routes depends on **airline fare rules**, ticket type, and whether you booked with **points, cash, or a combination**. Some changes are possible online through the portal, while others require calling **Chase Travel support**.

1. Check Your Booking's Change Eligibility

Before attempting any modifications, review:

- Your airline fare rules (Main Cabin, Premium, Basic Economy)
- Refundable or non-refundable tickets
- Point or cash bookings
- Any travel credits applied

Basic Economy tickets are usually **restricted** and may only allow changes through the airline, not the portal.

2. How to Change a Flight Online (Chase.com)

1. Log in at **Chase.com**
2. Open **Ultimate Rewards®**
3. Select the card used for booking
4. Click **Travel**
5. Open your itinerary
6. Look for **Change Flight** or **Manage Booking**

If the option is available, you can select new dates, times, or routes and see any fare difference instantly.

3. Using the Chase Mobile App

1. Open the Chase app
2. Tap **Ultimate Rewards®**
3. Go to **Travel**
4. Select your booking

5. Tap **Change Trip** or **Manage Trip**

The app will show the allowed modifications, any fare differences, and whether additional points are required.

4. When to Contact Chase Travel Support

Some situations require direct agent assistance:

- Multi-airline itineraries
- Fare classes that restrict online changes
- Complex schedules or last-minute changes
- Questions about fee waivers or travel credits

Chase Travel agents can guide you through options and ensure your itinerary is updated correctly.

5. When to Contact the Airline Directly

You may need to reach out to the airline if:

- The airline rescheduled your flight
- Weather or operational disruptions occurred
- Your ticket is managed directly by the airline

Always check your confirmation for instructions — sometimes the airline can process changes faster than the portal.

6. Possible Costs for Changing Flights

- Airline change fees (may vary by carrier and fare class)
- Fare difference between original and new flight
- Service fees depending on the booking type
- Refundable vs. non-refundable fare differences

Many major U.S. airlines now allow free changes on most economy fares — so you may only pay the fare difference.

Optimized FAQs

Q: Can I change a flight booked with points?

Yes — changes can usually be made, and points are adjusted based on the new fare.

Q: Can I make last-minute changes?

Yes, but availability and fare differences apply. Some seats may only be released shortly before departure.

Q: Can Basic Economy tickets be changed?

Most Basic Economy fares cannot be modified, though some airlines allow credits in special circumstances.

Q: How do I know if the airline or Chase handles the change?

Check your confirmation email or portal instructions — it will tell you whether Chase or the airline manages the update.

Need help changing your flight booked with Chase Ultimate Rewards®?
Call **1-855-546-5045** for fast, personalized support with:

- ✓ Flight rescheduling
- ✓ Fare differences and fee explanations
- ✓ Point adjustments
- ✓ Multi-airline itineraries
- ✓ Last-minute changes

Professional guidance ensures your flight is updated correctly — call today to make your trip changes simple and stress-free.
