

# The Ultimate Guide to Contacting Chase Sapphire for Travel Support in 2025

Planning your next adventure or encountering a hiccup en route? Here's everything you need to know to reach **Chase Sapphire's travel support**, get concierge help, and navigate assistance like a pro.

## 1. Chase Sapphire Travel Support Numbers: Who to Call and When

### Travel Portal Inquiries

- **Chase Sapphire Preferred & Reserve cardholders:** Dial **1-888-429-4105** for help with booking, changes, or cancellations via the Chase Travel portal.
- **Alternate numbers:** One source lists **1-888-429-4105** for Reserve and **1-888-429-4105** for Preferred, plus **888-429-4105** for non-Sapphire cards.

### Ultimate Rewards / General Travel Service

- For general travel questions (especially related to Ultimate Rewards), you can also contact: **1-888-429-4105** (Chase general service) or **1-888-429-4105** for Sapphire-specific help

### Concierge Service for Personalized Travel Help

- **Sapphire Preferred:** Call the **Visa Signature Concierge Service** at **1-888-429-4105** for restaurant reservations, itinerary advice, or travel tips.
  - **Sapphire Reserve:** Reach the concierge at **(888) 429-4105**.
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## 2. Travel Protections & Claims: Triage and File with Ease

If you need more than bookings—think insurance, emergencies, or reimbursements—here's your lifeline:

- **Travel delay, baggage, trip interruption, medical or evacuation assistance:**
    - **File claims or request assistance** via **1-888-429-4105** or collect at **001-214-503-2954** if abroad. [UpgradedPoints.comChase](https://www.upgradedpoints.com/chase)
    - This includes emergency medical and evacuation coverage, roadside assistance, and more.
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## 3. Real Traveler Experiences: Redditors Share the Realities

Getting through to a rep is one thing—engagement quality is another. Here are what some real users have shared:

“Your reservation is unable to be processed... please call 1-888-429-4105 (outside the U.S.) for assistance.”

People said it was often due to duplicate travel profiles. Delete extras in your account to proceed

“The promoted travel benefits are part of a ‘bait and switch’... all claims except one have been denied or are ‘pending’... customer service reps are excellent.”

This highlights responsiveness, but also claim outcome frustrations

“I got an email with a suspicious phone number. I logged into the portal and used the number listed there instead.”

Always favor contact info from your Chase portal or the back of your card.

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#### 4. Quick Reference Table: Chase Sapphire Travel Contacts

Service Type	Preferred Card	Reserve Card	General/Other
Travel portal support	1-888-429-4105	1-888-429-4105(alt)	888-429-4105
Concierge (Lifestyle/Reservations)	1-888-429-4105	1-888-429-4105	—
Travel protections / assistance claims	1888-429-4105	Same	—
General Ultimate Rewards inquiries	—	—	1888-429-4105

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#### Final Thoughts

Whether you're tweaking a flight, filing a claim, or planning an epic trip—Chase Sapphire offers a robust support ecosystem. Just know which number to call, stay organized, and lean on consolidated contact info for the smoothest experience.

Need help navigating a specific issue—lost reservation, insurance claim, or points redemption? I’ve got your back!